



November 15, 2003

Tom & Shondra Jepperson

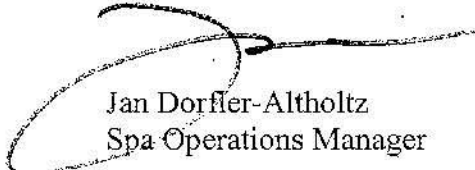
Dear Tom and Shondra:

I cannot begin to tell you both how much we appreciated your involvement in our recent Sedona Spa Member Appreciation Party. Nearly 250 members and staff attended the evening, and I think almost every one of them has taken the time to come by and tell Ivan and me what a fabulous time was had by all!

This is the third year we've hosted this event and it was, by the, the very best, and that was absolutely due to your performances. Sure, the golf was fun and the food was great, but the excitement really started when you took the stage and didn't end until we dragged the last partygoers off to their cars. Everyone was up and moving, the music was perfect for both dining and dancing and you really kept them all involved.

Thanks so very much for making our evening a roaring success.

Warmest regards,



Jan Dorfler-Altholtz  
Spa Operations Manager



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